

# Did You Know...?

You can have access to your Municipal Services Statement (water, sewer, garbage, airport, municipal citations, Etc) information 24/7.

You can view current and past water usage.

You can view your current and past billing statements.

You can see whether the City has received your payment.

You can pay your bill on-line using a MasterCard or Visa or by ATM if your card has the MasterCard or Visa logo.

## How?

### Simply register on-line at the City of Oakdale website:

1. With your computer on, open whatever web browser you use to access the internet.
2. Type the following address in the address bar at the top of page: [www.ci.oakdale.ca.us](http://www.ci.oakdale.ca.us)  
Press “enter” on your computer keyboard.
3. Using your computer mouse, click on “Pay Bills Online” in the Main menu box on the right side of your screen.
4. Look for the line that reads “To access your Municipal Billing Account”. Using your computer mouse, click on the words “click here”.
5. In the First Time Users box, click on the “Sign-Up Now” button.  
*(Once you’ve registered the first time, you’ll click the “Login Now” button under Registered Users.)*
6. Using your **latest** City of Oakdale Municipal bill, fill in all the information **exactly as it appears on that bill**. You must include the dash (“-”) from your City account number in the Account ID box. Using your computer mouse, click on the “Submit” button.
7. Continue filling out the information required. The PIN is simply a password of your choosing for security purposes. Using your computer mouse, click on the “Submit” button.
8. An email will be sent to you. Open your email account, click on the link in the email, and the login process will be complete. This first-time only step is for security purposes.
9. Explore the enormous amount of information and options available to you on this website.
10. When you are finished, click on “Logout”, or simply close your internet browser window.

**Please note:** if you have more than one City Municipal account, you will need to follow these instructions for each account. You may, however, use the same PIN (password) if you wish.

## Be the first!

...then tell your friends and neighbors  
about the wealth of information available!

